Peterhof. Survival Guide for Bachelor Students
Dear International Students—

On behalf of all of us at the Saint Petersburg University Graduate School of Management, I would like to welcome you to what we hope will be a period of your life that can only be described as a life-changing experience: one which gives you a new perspective on the world, a valuable new international network of friends and future business contacts and especially – those moments to remember, where you discover wonderful things that you otherwise never would have experienced.

Study abroad will always bring challenges: from discovering how to get the courses you need to figuring out how to get just about everything practical to work in your life in this new setting - from public transportation to relations between the sexes. And on top of all of this, you have chosen to “think out of the box” by choosing to do your student exchange in a country, which is still unknown territory for many and by wrestling with a very different new language. You have made a strong move which, by the way, just might be what catches the eye of a future employer when you are looking for that exciting international job after graduation.

In the meanwhile, all of this will not come easily and there might well be times when you feel like pulling out your hair and shouting “What am I doing here?” If that happens, we want you to know that you are welcome to come in to the office and have a talk with us – we are here to help.

Our international program is a work in progress and one which we hope, with your help - to make even better as we go along. So please let us know if something is not working well or if you have a good idea that could make life for our international students even better.

Добро пожаловать в Санкт-Петербург! ('Welcome to Saint Petersburg!')

Robin Jensen
Director of International Programs

This Student Guide is dedicated to the many GSOM students who have either worked on it as interns, served as buddies or buddy coordinators and all of those who just take time out of their normal daily routines to make our international students feel welcome here.
1| ABOUT THE HOST UNIVERSITY

1.1| Saint Petersburg State University (SPbU)

St. Petersburg University was established in 1724 by an edict of Peter the Great. After almost 300 years, it is a leading higher education and research institution

- 30,000 students;
- 24 faculties;
- 8 Nobel Prize laureates;
- Member of 13 international associations;
- Cooperation with more than 230 foreign higher education institutions.

http://eng.spbu.ru

1.2| Graduate School of Management (SPbU GSOM)

The School of Management at St. Petersburg University was launched in 1993 in partnership with Haas School of Business at UC Berkeley – with 4 full-time professors and 33 Bachelor students. It started as a Russian Business School with a global vision.

Today:
- It is the #1 Business School in Russia and in Eastern Europe;
- It has 60 international academic partners;
- 1,200 students;
- 5 research centers;
- It is a member of: CEMS, PIM, GBSN, GMAC, EABIS, GRLI;
- GSOM is accredited by EQUIS;
- The GSOM Bachelor of Management Degree program is accredited by EFMD EPAS, and GSOM Executive Programs by AMBA, the Association of MBAs.

Mission: ‘To create and educate a national managerial elite to be able to increase Russia’s competitiveness in order to meet the challenges of the knowledge economy of the 21st century.’

http://gsom.spbu.ru/en
1.3 | GSOM locations

GSOM is located in two locations:

- Volkhovsky pereulok, 3 (also written as Volkhovsky per.) - Main building & Master programs
- Mikhalovskaya Dacha, Sankt Peterburgskoe shosse, 109, Peterhof

**NB**! There are number of locations in St. Petersburg having the same core name, alongside with a different second word. The ‘pereulok’ word is for a smaller street or a lane in Russian, while ‘ulitsa’ is for a street and ‘prospekt’ is for a larger street or Boulevard. Volkhovsky Pr. Is in a very different part of the city.

Make sure you pay enough attention to this Russian location-naming peculiarity before using your navigator, since the slight difference in the name may cost you a good hour of riding the Metro back and forth — as in the ‘Volkhovsky’ example.
1.3.1 | Contact information

Master programs
Location: Volkhovsky pereulok, 3, room 210
Tel.: +7 (812) 323 8448
E-mail: mib@gsom.pu.ru
Office hours: Monday – Friday, 9:30 – 18:00

Bachelor programs
Location: Mikhalovskaya Dacha, Sankt Peterburgskoe shosse, 109, Peterhof
E-mail: delnik@gsom.pu.ru
Office hours: Monday – Friday, 10:00 – 19:30

1.4 | International office

International office is your first port of call for enquiries regarding courses, grade reports, housing and much more. Bachelor students, please feel free to write or call.

Location
Main building at Volkhovky, 3, room 207

Contact information
Tel.: +7 (812) 323 8447
Fax: +7 (812) 329 3234

Director of International Relations
Robin Jensen — Jensen@gsom.pu.ru; tel: +7 921 340 72 61

Visa and Passport Issues
Tatiana Skakunova – t.skakunova@gsom.pu.ru

Incoming Student Exchange Coordinator
Ekaterina Soloveva – ekaterina.soloveva@gsom.pu.ru

Outgoing Student Exchange Coordinator
Anastasia Svidzinskaya – a.svidzinskaya@gsom.pu.ru
2| DOCUMENTATION ISSUES

2.1| General information

All citizens of non-CIS (Commonwealth of Independent States) countries are required to have a valid visa when entering Russia. Your international passport serves as your primary ID on the territory of the country.

Here is a summary of the things you should not forget to bring with you once you depart from home and while in the process of applying:

<table>
<thead>
<tr>
<th>Document</th>
<th>Things to check and bring with you</th>
</tr>
</thead>
<tbody>
<tr>
<td>International Passport</td>
<td>□ It must be valid for at least 18 months beyond your stay in Russia</td>
</tr>
<tr>
<td>Valid Russian Visa</td>
<td>□ Your name must be in the visa written properly</td>
</tr>
<tr>
<td></td>
<td>□ The class of the visa must be Student: УЧЁБА</td>
</tr>
<tr>
<td></td>
<td>□ Valid for 90 days</td>
</tr>
<tr>
<td></td>
<td>□ Validity period must start not later than the date of your arrival</td>
</tr>
<tr>
<td>Migration Card</td>
<td>□ If you arrive by plane, you will receive it upon passing through immigration. Check that the</td>
</tr>
<tr>
<td></td>
<td>card is filled in properly</td>
</tr>
<tr>
<td></td>
<td>□ If you arrive by bus, train or car, you will have to do it yourself.</td>
</tr>
<tr>
<td></td>
<td>□ Check that the date of your arrival is stamped on the card at the Passport Control</td>
</tr>
<tr>
<td></td>
<td>□ Be sure to put it in a safe place where you are not going to lose it until you depart from</td>
</tr>
<tr>
<td></td>
<td>Russia</td>
</tr>
<tr>
<td>Photographs</td>
<td>□ 6 items (standard, 3x4cm, b&amp;w, matt)</td>
</tr>
</tbody>
</table>

2.2| Migration Card – Your Record of Entry

The purpose of this document is to verify your date of arrival, so you need to hand the paper over to the Passport Control officer and to make sure that you have got a stamp made in the ‘Въезд / Arrival’ section with the date of your arrival in the frame. Please, double-check you have gone through all the necessary steps and that you do have a stamped Migration Card by the airport exit, otherwise you will not be able to register yourself as a student upon arrival and will have to re-enter Russia once again (as strange as this might sound, yes).

Please do not get misled by seemingly casual appearance of this document. It is an important legal document and is required both for registering upon arrival, and also when leaving Russia — otherwise you may not be given a new visa in the future.

You need to fill in the document correctly (it is not too complicated and there are different types of Cards printed in many major foreign languages, so you should not have any problems with it).
When you are already in Russia and obtain multiple entry visa, every time you go abroad the border police will take and keep your migration card. When you enter Russia again, you must make sure that:
• you have got a new migration card
• the border police have stamped it (on the day of crossing the border)

NB! In Russia it is possible that police might stop you in the street to check your documents. You should always have with you a copy of your passport and a copy of your migration and registration card!

2.4 | Local registration upon arrival
According to the Migration Legislation of Russian Federation you and your visa must be registered within 2 working days upon your arrival. We will organize that this happens on the first day of Introduction week, but if you arrive at some other time, please contact the International Office immediately after your arrival.

To register, you must submit the following to the GSOM International Office:
• Registration forms (will be given to you upon your arrival at GSOM)
• Passport with a visa and a stamped migration card
• 2 black and white, matte photos, size 3x4cm (can be taken upon your arrival to St. Petersburg)
• Health insurance policy (a copy)

2.5 | Multiple-entry visa
In order to enter Russia you will be granted a one-time visa valid for 90 days; this is a normal procedure as described by visa legislation. You will in any case further need to prolong your stay in the country and if you want to be able to go abroad to obtain a multi-visa.

As soon as you come to GSOM, you will be registered for the whole period of study (semester/academic year) and will be able to apply for a multiple entry visa valid till the end of your study at GSOM that replaces your single 90 day visa.

The process of getting a multiple entry visa takes up to 5 weeks, during which you will not be able to leave Russia and St. Petersburg particularly (please plan your stay in Russia accordingly). Please be aware that many documents are required by the Federal Migration Service for a multiple entry visa. And these documents can be issued only after your arrival to Russia. Therefore, the shortest period of getting a multiple visa cannot be less than 4 weeks upon your arrival to Russia. The cost of a multiple visa is 1600 rubles.

2.6 | Russian Student ID
On the first day of Introduction week you will also be registered as a student. Within about 2 weeks you will receive your Russian Student ID.
This student ID is crucial for your life in Saint Petersburg:
• You will be able to get the transportation card for students;
• You will be able to get a student discount in museums and other places;
• You will be able to use student sport facilities and enter the buildings of the university.
3. YOUR FIRST DAYS IN SAINT PETERSBURG AND GSOM

3.1 | Arrival
Your buddy will meet you at the airport or at the train or bus station. Make sure that you and your buddy will be able to recognize each other. Make sure that you have received a migration card and have filled it in as soon as you have crossed the border!
Do not use any offers of transport in the arrival hall except from the official taxi counter if you are planning to take a taxi!
The first thing you need to do after arrival is to register in the dormitory and get your place.

3.2 | Introduction week
Every semester begins with the Introduction Week. The first days in a new country is always a challenge, so in order to speed up the adaptation process at GSOM, the International Office together with the Buddy Team have plans for your first week in Saint Petersburg.
The introduction week usually consists of several parts:
- Registration process and sessions committed to important information from GSOM academical offices;
- Guest lectures or company visits to the leading Russian manufactures and service providers;
- Russian language crash course, which is now more intensive, to give you the best possible start;
- City tour, different excursions and a lot of fun!

| NB! On the first day all students (bachelors and masters) must come to the main building on Volkhovskiy, 3 to go through registration process. Don’t forget your passport, migration card and photographs |

Attendance during the day is expected while social events are always optional, including those cultural and entertaining parts, organized by the Buddy Team that will cost some money. However, we assure you that attending the Introduction Week is the best way to create a social network and start exploring the unique Russian culture together with all exchange students and the Buddy Team!
During Introduction Week you will also register for your courses. Registration is expected to be in the end of August, but you will a get an information letter from the office with all the details closer to this dates.
4| EVERYDAY LIFE

4.1| Public transport

There are several types of transportation you’ll use in your everyday life:

- Metro
- Busses, trolleybuses and trams
- Minibuses (“marshrutka”)

4.1.1| Schedule

Metro working hours are about from 5:40 to 0:30 but it depends on each station. Here are working hours of some stations, that you might use the most:

<table>
<thead>
<tr>
<th>Station</th>
<th>Open</th>
<th>Close</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primorskaya</td>
<td>05:33</td>
<td>00:03</td>
</tr>
<tr>
<td>Nevskiy prospect</td>
<td>05:36</td>
<td>00:28</td>
</tr>
<tr>
<td>Gostiniy dvor</td>
<td>05:36</td>
<td>00:28</td>
</tr>
<tr>
<td>Ploschad Vostaniya</td>
<td>05:44</td>
<td>00:25</td>
</tr>
<tr>
<td>Mayakovskaya</td>
<td>05:42</td>
<td>00:25</td>
</tr>
<tr>
<td>Gorkovskaya</td>
<td>05:38</td>
<td>00:26</td>
</tr>
<tr>
<td>Petrogradskaya</td>
<td>05:36</td>
<td>00:28</td>
</tr>
<tr>
<td>Sportivnaya</td>
<td>05:34</td>
<td>00:16</td>
</tr>
<tr>
<td>Admiralteyskaya</td>
<td>05:38</td>
<td>00:15</td>
</tr>
</tbody>
</table>


**NB!** Be careful if you have to switch from one line to another: all changes close at 0.15.

Buses, trolleybuses and trams work from 5:30-6:00 to 00:00-00:30 (it depends on a route and particular stop). You can check buses schedule at [http://www.orgp.spb.ru/raspall.html?1](http://www.orgp.spb.ru/raspall.html?1) but buses do not always follow it properly, you can use SPb Transport Online or Wikiroutes apps in real time mode to check whether some bus is coming soon or not.

There are **night buses**, which follow routes of metro lines. They work from April, 30th till November, 15th on weekends and public holidays from 00:00 to 06:00 considering bridges opening time with interval of 30 minutes.

Check routes here:

- **Line 1** [http://transport.orgp.spb.ru/Portal/transport/route/5625](http://transport.orgp.spb.ru/Portal/transport/route/5625)
- **Line 2** [http://transport.orgp.spb.ru/Portal/transport/route/5627](http://transport.orgp.spb.ru/Portal/transport/route/5627)
- **Line 3** [http://transport.orgp.spb.ru/Portal/transport/route/5626](http://transport.orgp.spb.ru/Portal/transport/route/5626)
- **Line 5** [http://transport.orgp.spb.ru/Portal/transport/route/5628](http://transport.orgp.spb.ru/Portal/transport/route/5628)
4.1.2 | Apps and sites to check routes

There are some apps that will help you a lot during your stay in St.Petersburg.

2GIS: offline map with information about organizations and transport routes. Available for all smartphones OS. You can also install PC version or use their website. In Russian only.

SPb Transport Online: mobile app to track buses, trolleybuses and trams location in real time. In Russian only.

Wikiroutes.info: website for public transport routes, schedules etc. Can track buses in real time mode. Available in English.

Rusavtobus.ru: website and iPhone app for planning your route. Available in English.

Metropolitan or Yandex.Metro: mobile app with metro map, can search for fastest routes and calculate time needed for a ride.

4.1.3 | Tickets

Prices for single ride in public transport in 2015:

<table>
<thead>
<tr>
<th>Route</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro</td>
<td>31 rubles</td>
</tr>
<tr>
<td>Bus, tram, trolleybus</td>
<td>28 rubles</td>
</tr>
<tr>
<td>Minibus within the city</td>
<td>36 rubles</td>
</tr>
</tbody>
</table>

Students of Russian universities can use **student transportation card** – БСК (BSK) which:

- Cost 850 rubles monthly (year 2015)
- Includes 100 rides on metro and unlimited number of rides by buses, trams and trolleybuses
- Is not accepted in minibuses (marshrutkas)

You can get BSK only when you get your Russian student ID.

Here is a short instruction how to get your BSK, but you better ask your buddy to help you with it.

1. Go to ЗАО «Транскарт» (ZAO “Transcard”). Take your passport and student ID.
   **Location:** Chernoretsky pereulok 2 (“Ploschad Alexandra Nevskogo-2” metro station, turn to the right when you exit the station and look for a high porch).
   **Working hours:** Monday – Friday, 10:00 – 19:00
   **Tel.:** 301 9774

2. There you make a picture and take a receipt for the payment. The card costs **250 rubles**.
3. Go to a bank to pay the receipt. The closest bank office is Открытие (Otkrytie) located at the Hotel Moskva, Alexandra Nevskogo square, 2 (entrance from the Neva embankment).
4. Come back to “Transcard” with paid receipt and get you card.
Until you get your student ID, you can buy tokens or tickets each time you use public transport or get «Подорожник» (“Podorozhnik”) transport card.

- Sold in metro cashier
- Price for card – 55 rubles
- You put any sum of money on it
- Use it to pay for all means of transport (including minibuses)

**NB!** Mind that you will not be able to use it during 15 minutes in the same mean of transport as there is time limit.

**Prices for transportation when you use “Podorozhnik”:**

<table>
<thead>
<tr>
<th>Metro</th>
<th>From 1 to 10 rides during a month</th>
<th>30 rubles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>From 11 to 20 rides during a month</td>
<td>29 rubles</td>
</tr>
<tr>
<td></td>
<td>From 21 to 30 rides during a month</td>
<td>28 rubles</td>
</tr>
<tr>
<td></td>
<td>From 31 to 40 rides during a month</td>
<td>27 rubles</td>
</tr>
<tr>
<td></td>
<td>More than 40 rides during a month</td>
<td>26 rubles</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bus, trolleybus, tram</th>
<th>From 1 to 10 rides during a month</th>
<th>27 rubles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>From 11 to 20 rides during a month</td>
<td>22 rubles</td>
</tr>
<tr>
<td></td>
<td>From 21 to 40 rides during a month</td>
<td>21 rubles</td>
</tr>
<tr>
<td></td>
<td>More than 40 rides during a month</td>
<td>20 rubles</td>
</tr>
</tbody>
</table>

**4.1.4| How to get to the airport**

If you need to meet your guests, coming to visit you, at the airport, here is how you can go by public transport:

1. Go to “Moskovskaya” metro station  
2. Get to the bus station (look for the signs at the metro station, saying “Bus to the airport”)  
3. Take one of the following

<table>
<thead>
<tr>
<th>№</th>
<th>Price (year 2015)</th>
<th>Time for a road</th>
<th>Interval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus</td>
<td>39</td>
<td>28 rub</td>
<td>30-35 mins</td>
</tr>
<tr>
<td>Express bus</td>
<td>39A</td>
<td>28 rub</td>
<td>15-20 mins</td>
</tr>
<tr>
<td>Commercial minibus</td>
<td>K39</td>
<td>36 rub</td>
<td>15-20 mins</td>
</tr>
</tbody>
</table>
5.1 | Academic programs

GSOM offers the following programs:

1. Bachelor's degree:
   - International Management
   - Financial Management
   - Marketing
   - Information Management
   - HR Management
   - Logistics
   - Public Administration

2. Master's degree:
   - Master in Management, MIM
   - Master in Corporate Finance (MCF)
   - Master in Public Management

3. Joint and Double-degree Options for Master level students:
   - within the GSOM MIM, MCF programs:
     - CEMS Master in International Management (CEMS MIM)
   - within the GSOM MIM program only:
     - School of Business and Management, Lappeenranta University of Technology
     - Double degree program with HEC-Paris
     - Double degree program with Vienna University of Economics and Business

4. Executive Education:
   - Executive MBA in Russian
   - Corporate Education
   - Open Programs
   - Professional Development Programs

5. PhD
5.2 | GSOM rules

In order to simplify your learning experience, keep in mind the rules that you have to follow:
- Attendance is mandatory, especially for seminars
- Since in-class work counts as a part of your final grade you must complete homework and take part in in-class assignments
- Alcohol is prohibited in SPbU buildings as well as attendance while intoxicated
- Smoking in the university buildings is prohibited. You can only smoke outside but at a distance from the entrance
- Eating during classes is not allowed
- Sitting in overclothes in class is not allowed. You may take off the jacket and take it in class with you or leave it in the cloakroom

5.3 | Exams

There are 2 kinds of exams: in-class and online. In-class exams may be either open book or closed book exams.

When you have an online exam, you should go to your personal account on the GSOM website, section “My exams”. There you will see the name of the exam and its status: Available.

Online exams become available only at the scheduled time.

When you press the button «Available» to start the exam, you will see the guidelines for a specific exam. These guidelines contain the information about the duration of exam, its structure and instructions on how to submit your answers. Read these guidelines very carefully, if you fail to follow these instructions, your exam paper won’t be delivered to our system and it will be considered as Fail.

Don’t forget that you have a limited time to complete the exam, so if you submit your answers later than necessary, it will also be considered as Fail.

When you open these guidelines, the exam has not started so do not waste time reading them. The exam starts as soon as you press the button «Start the exam».

General online exams guidelines

1. An On-line exam starts at the time indicated in the official schedule. The duration of the test is indicated in the syllabus of the course.
2. You will have 1 hour (60 min.) to enter the on-line exam web-page, read detailed instructions (including specific rules for a particular exam) and find the link to the exam.
3. You may start the exam right after you finished reading the instruction or later (max. 60 min. after the time indicated in the schedule). If you start the exam later than in 60 min. you still have to finish it on time.
4. You have to take the exam during the time which is indicated in the syllabus. In most cases it is 2 academic hours (90 min.).
5. After you finish the test, you have to upload it to the system. If there are any problems with uploading the test you should immediately send an e-mail with your file and a screenshot (as a *.jpg file), displaying the problem and the time when it happens to the program manager within 10 minutes after the end of the test. If you upload or send the test after this limited period, the test would be graded as failed.
6. Transfer of the finished exam by a student to the professor directly is forbidden.
7. Please note that communication among students taken the exam or any other forms of cheating is strictly forbidden and will have serious consequences when discovered.
8. Plagarism – the use of another person’s text without indicating the source – is similarly considered to be cheating.

| NB! Evaluation of each class is open before and only up to the exam. |
5.4 | Grading system

There are two grading systems at GSOM that are applied depending on the number of students enrolled for a course, based on either a relative rating or an absolute scale. The first one, the relative scale, is applied when there are more than 30 students enrolled for the course. The final course grades according to the Russian grading system are granted in accordance with the students ranking in the following way (50 percent – passing grade): the students ranking in the upper 25% of the list get the “excellent” (5) grade; the next 50% get the “good” (4) grade and the last 25% get the “satisfactory” (3) grade. ECTS credits are granted according to the following scheme: the upper 10% of the students get “A”, the next 25% get “B”, the next 30% get “C”, the next 25% get “D” and the last 10% get “E”.

<table>
<thead>
<tr>
<th>% of successful students normally achieving the grade</th>
<th>Grades</th>
<th>% of successful students normally achieving the grade</th>
<th>Grades</th>
</tr>
</thead>
<tbody>
<tr>
<td>25%</td>
<td>Excellent (5)</td>
<td>10%</td>
<td>A</td>
</tr>
<tr>
<td></td>
<td>Excellent (5)</td>
<td>25%</td>
<td>B</td>
</tr>
<tr>
<td>50%</td>
<td>Good (4)</td>
<td>30%</td>
<td>C</td>
</tr>
<tr>
<td></td>
<td>Good (4)</td>
<td>25%</td>
<td>D</td>
</tr>
<tr>
<td>25%</td>
<td>Satisfactory (3)</td>
<td>10%</td>
<td>E</td>
</tr>
<tr>
<td></td>
<td>Failed</td>
<td>-</td>
<td>F</td>
</tr>
</tbody>
</table>

If the number of students in lecture group is 30 students or less, the absolute scale applies (50 percent – passing grade).

<table>
<thead>
<tr>
<th>Points</th>
<th>RF Grades</th>
<th>ECTS Grades</th>
</tr>
</thead>
<tbody>
<tr>
<td>90 – 100</td>
<td>Excellent (5)</td>
<td>A</td>
</tr>
<tr>
<td>85 – 89</td>
<td>Excellent (5)</td>
<td>B</td>
</tr>
<tr>
<td>83 – 84</td>
<td>Good (4)</td>
<td>B</td>
</tr>
<tr>
<td>75 – 82</td>
<td>Good (4)</td>
<td>C</td>
</tr>
<tr>
<td>71 – 74</td>
<td>Good (4)</td>
<td>D</td>
</tr>
<tr>
<td>65 – 70</td>
<td>Satisfactory (3)</td>
<td>D</td>
</tr>
<tr>
<td>50 – 64</td>
<td>Satisfactory (3)</td>
<td>E</td>
</tr>
<tr>
<td>&lt; 50</td>
<td>Failed</td>
<td>F</td>
</tr>
</tbody>
</table>

5.5 | IT facilities

In the core of the GSOM IT system, there is a cluster of 55 servers, guaranteeing system reliability and durable data storage. In both GSOM buildings, wireless broadband Internet access is granted for all the students, professors and visitors. There is also a print & copy system, available for registered users.

While studying in GSOM you will use 2 IT-systems.
**Blackboard**

https://bb.spbu.ru/

Here you will find all information about courses you are enrolled in as well as course materials (slides, assignments, readings etc.). You will also upload your assignments here.

**Information support area**

http://webct.gsom.pu.ru/

Here you will manage your studying process: register for courses, fill evaluation forms, pass online exams, check grades etc. For both systems you will need the same login and password, which you will be given before course registration. The same login and password will be used for computers in libraries and computer rooms.

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5.6 | Libraries

The GSOM Library is a branch of SPbU Scientific Library. GSOM students and staff, as members of the SPbU community, may use the core collection of the Scientific Library, as well as the collections and services of each branch of the Scientific Library. The library is able to provide a number of open-space reading rooms with open access to the collection (including periodicals), as well as some group work areas, with the total capacity of 175 places. The facilities provided include:

- Computers with a high-speed access to the Internet, connected to the databases;
- Photocopying & scanning machines;
- Wireless connection to the Internet;
- Electronic catalogues;

The Library consists of two divisions, in both GSOM buildings. Both Bachelor and Master students are allowed to use either of them, as well as all the provided facilities, access to which is granted GSOM-wide.

The following is the normal Library working schedule, though you should be aware of the fact that during the vacations period, the Library open hours are usually reduced. The latest schedule is always available at the GSOM Library web-page: [http://www.gsom.spbu.ru/en/library/](http://www.gsom.spbu.ru/en/library/).

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon</td>
<td>9:30–21:00</td>
</tr>
<tr>
<td>Tue</td>
<td>9:30–21:00</td>
</tr>
<tr>
<td>Wed</td>
<td>9:30–21:00</td>
</tr>
<tr>
<td>Thu</td>
<td>9:30–21:00</td>
</tr>
<tr>
<td>Fri</td>
<td>9:30–21:00</td>
</tr>
<tr>
<td>Sat</td>
<td>9:00–20:00</td>
</tr>
<tr>
<td>Sun</td>
<td>10:00–17:00</td>
</tr>
</tbody>
</table>

**Contacts**

E-mail: library@gsom.pu.ru

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**Library rules**

On your first day in GSOM you will receive a Library Card. It is free, personal, non-transferable and must be returned to the Library after the end of the study program.

The Library aims to offer its users a clean and peaceful work environment:

- Food and drinks (except bottled water) may not be brought in.
- Activities resulting in bothersome noise are not allowed: using mobile phones, conversation in loud voices, working in groups (except in the group study room), etc.
- Overclothes should be left at the Cloakroom on the ground floor before entering the Library.
- Personal property and study materials should not be left unattended on study tables when the owner leaves the Library to attend class or for other extended periods.

The library is not responsible for personal books, papers, laptops or other items left in the Library.

Search for Information On-line

Here is a list of resources available in English, which you may find useful while preparing your work during the semester in GSOM:
• The list of the database resources available for GSOM students for free, by subject and content type: www.gsom.spbu.ru/en/library/subject_and_content_type/
• GSOM OpenArchive Project — digital repository of the GSOM research publications: http://dspace.gsom.pu.ru/jspui/

Printing
Your library card can be used to print documents in the university. You can put money on the card in the bookstore to use printers. The cost of printing is 3 rubles per page.

Wi-Fi and library computers
You will receive an ID and password to connect to the GSOM IT system - BlackBoard. They are also needed to connect to the university Wi-Fi (name: GSOM) and to use university computers.

Conference room booking
You can book a conference room in Master building in order to work on the project with your team. To book the room you should contact the library department in Master programs building via telephone or e-mail and inform about desired reservation time.
This part of the guide has been written for you to make it easier to adapt to the new environment in our recently opened Campus in Peterhof, Mikhailovskaya Dacha. Please, study the file carefully as you will find the answers to most of your questions there. And, of course our International Office is always ready to help you so do not hesitate to contact us.

1. **The DORMITORY**

All arriving international students will be offered housing in a university student dormitory. If you for some reason choose not to make use of the space which has been reserved for you, please let us know immediately, as there is a long list of students waiting for rooms at dormitories located in St. Petersburg itself. The rooms and facilities are very basic, if you require more of your living space. But they give you easy access to social contact with other students and a real taste of student life in Russia.

The Dormitories for Bachelor program exchange students are situated in Peterhof, the suburban area of Saint-Petersburg, close to the new GSOM campus Mikhailovskaya Dacha.

Students will stay in the dorm №8, ulitsa Khalturina (улица Халтурина) 15/1. You can walk there from the bus stop (see B on the map), which will take up to 15 minutes.

**Working hours for all Dormitory Buildings:**

- Mon-Wed, Fri: 9:00-13:00, 14:00-17:45
- Thursday: 9:00-21:00

**How to get from the station to the dormitory №8**

Moving in is possible any time of the day. The registration is held:

- at the Dormitory № 8, ulitsa Khalturina (улица Халтурина) 15/1.

To register in the dormitory you need:

- your passport
- your migration card.

In the Dorm 8 you will be given bed linen, a pillow, a towel, and a blanket which you will have to hand in personally on deregistering.

To finish your registration within few days after arrival you will need to present your lung x-rays, it is a general rule for all students in Russia. You can make it in the city center, on Vosstaniya 1 (metro station Ploschad Vosstaniya). Do not forget to take your passport. This procedure costs 300 rubles. Give the report to the dorm’s administrator afterwards. The buddies will help you with this.

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**NB! Cycling** in Russia is a relatively new tendency, that is why there are few or no cycling paths and car drivers do not always pay attention to other vehicles except cars. You should be aware of that and consider carefully the idea of commuting by bicycle.
In the dorm students live in the shared room (2 or 3 people in the room) with kitchen and bathroom being a common area for several rooms. The dorm was renovated this year so the conditions are good and rooms and common areas are fully equipped.

**Payments**

The dorm costs 4890 rubles monthly (Spring Semester A.Y. 2015/2016 Price). You can pay either for each month separately or for several months at once and in advance. We recommend you not to pay for the last month of your stay until you have your return ticket and are sure about your date of departure, because they recalculate the fee according to the number of days you stayed. You can pay for the final month when you are sure when exactly you move out.

To get a receipt for the payment you have to go to Housing service office. You need your passport (later – Russian student ID) and the room number.

**Rules of order in the dormitory**

Guests can visit you but to let them in you need to come downstairs and show your entrance card. Your guest leaves a document at the entrance, which is given back when they exit. Guests cannot stay for a night unless previous permission is granted and payment made.

While staying in the dorm you must accept to abide by the rules of order in effect for all university buildings, as prescribed in the section on the university’s internal regulations section on “Providing order and security on the territory of the University”:

9.2. The following is prohibited on campus:

- Conduct which could prevent or disrupt normal operation of any unit
- Smoking outside places specially designated and equipped for this purpose
- Consumption of alcoholic beverages, including those with a low alcoholic content
- Storage, use or distribution of toxic substances or drugs or similar substances (the list of which is determined by the competent authorities)
- Gambling
- Appearing under the influence of drugs, toxic substance or drugs
- Bringing animals into the building
- Storage, distribution or use of explosives and pyrotechnics
- The disturbance of peace and quiet at night - from 23:00 to 07:00.

**NB!** Please read these carefully and be prepared to respect them to the letter. We know that part of student life is to enjoy yourself and the company of other students and we hope that doing exactly this will be part of the good memories that you take home with you. We must, however, ask you to do this outside of the university residences. We are aware that you might see other students, whether Russian or other international students, who break these rules, but this will not be accepted as an excuse, if a formal complaint is lodged against you. SPbU GSOM has no authority over the dormitories and is greatly dependent on a good relationship with the Housing administration if we are to be able to continue to offer university housing to all of our arriving students who would like to have it. If you break these rules, you might find yourself involved in a very unpleasant formal procedure which could jeopardize your stay at the university and which certainly will involve reporting to your home university. There will be very little that we at GSOM can do to assist you if this happens.
2. MAIN STUDENT SERVICES OFFICE

Main Student Service Office (Dorm 10) location

How to get from the station to the main student service office (Dorm 10)

The main student service office is in the dorm №10, ulitsa Botanicheskaya 66/2 (уліця Ботаніческа), bus stop Rectorsky proezd (Ректорський проезд). It is few stops away from the dorm №8 and from the train station Stary Peterhof (Старий Петергоф). You can take any bus (210, 359, and 358) or marshrutka (224, 424) to get there from bus stop (see B on the map). It will take up to 15 minutes to go from the bus stop to the Dorm by bus.

NB! Some drivers, especially in marshrutka buses tend to stop only when they are asked to in order to save time. Be attentive not to miss your stop and ready to ask the driver to stop, especially when you notice that other people in the same bus are doing so.
The administrative staff works in the **MAIN STUDENT SERVICES OFFICE** in the dorm №10, so this is the place where you can:

- get your permanent pass to the dorm;
- pay the bills for the dorm;
- establish the first connection to the Internet.

**NB!** Remember to bring your **student pass** in order to enter the area.
2.1. **University internet** is provided in every student dorm.

To get SPbSU internet you have to bring your **laptop and passport and either Ethernet cable or Wi-Fi router** to the SPbSU Telecommunications Center to sign a contract. In Peterhof students’ campus this center is located on the **first floor of the dorm №10**.

### Available Internet tariffs 2015

<table>
<thead>
<tr>
<th>Cost</th>
<th>Speed</th>
<th>Limit of incoming traffic</th>
</tr>
</thead>
<tbody>
<tr>
<td>400 rubles</td>
<td>25 Mbit / s</td>
<td>2000 GB</td>
</tr>
<tr>
<td>650 rubles</td>
<td>50 Mbit / s</td>
<td>5000 GB</td>
</tr>
<tr>
<td>200 rubles</td>
<td>10 Mbit / s</td>
<td>1000 GB</td>
</tr>
</tbody>
</table>

You will get a 5-digit number with the contract that you will use for payment. The easiest way to pay for the internet is through terminals Unikassa (Botanicheskaya (Ботаническая ул.), 64). Unikassa charges 4% commission from your payment.

2.2. On the campus there are **different facilities** for students:

- In the dorm №10 there is a **computer center** where you can use computers and print and copy the documents you need.
- The Gym is located in the dorm №13. **Working hours 08:00 till 23:00**
- On the campus you can also find **2 cafés** (in the dorms №12 and №14) and **laundry** (between dorms №21 and 22).
- In the dorm №20 you can play **billiards**.
- You can also **rent some of the equipment** (such as bikes, roller-skates etc.) in the «Palace of Culture and Science» (ДКиН on the map), where a lot of students’ activities are held.

*Map of the student campus*
• The closest laundry in the area is located close to the dorm №8:

How to get to the closest laundry

Prices in rubles for the laundry are given in the table below. You can buy detergent there or you can bring your own detergent.

<table>
<thead>
<tr>
<th></th>
<th>Weekday until 11:00</th>
<th>Weekday after 11:00</th>
<th>Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Washing</td>
<td>80</td>
<td>110</td>
<td>120</td>
</tr>
<tr>
<td>Drying</td>
<td>70</td>
<td>90</td>
<td>100</td>
</tr>
</tbody>
</table>
3. SHOPPING IN THE AREA

There are several stores close to the dorms, see the map attached. Most of the stores are located close to the train station Stary Peterhof (Старый Петергоф):

- Dixy (Дикси)
- Perekrestok (Перекресток)
- Mini Market (Минирынок)

- There are also 2 convenience stores in the main student campus in the dorms №12 and №16 where you can buy daily necessities (see the map for the 2.2 section about facilities)
- ATMs are in the dorms №10 and №14 of the main campus and in the supermarkets.

\*The closest hypermarket Lenta (Лента) is 40 minutes away by bus, where you can find wide range of products under one roof, including full groceries lines and general merchandise.
To get there you have to take either bus (№210 or №359) or marshrutka (№224 or №424) till the stop Prospect Budenova (Проспект Буденного).
How to get to hypermarket Lenta (Лента)
4. **COMMUTING**

4.1. **From the Dormitory to the Study Area:**

- In order to get to the building where studies are held you need to take either **bus 359 or 210** or **marshrutka 224 or 424** from the bus top next to the station Staryi Peterhof to the stop **Gofmeysterskaya ulitsa** (Гофмейстерская улица) which is in front of the **GRAND PETERHOF HOTEL**. The trip will take from 30 to 45 minutes depending on traffic volume.

4.2. **To university:**

- In order to get to the **Bachelor campus** take either bus (№210 or №359) or marshrutka (№224 or №424) till the stop **Shuvalovka** (Шуваловка). It takes approximately 20-25 minutes to get there by bus, but it depends on the traffic.

4.3. **To the city center:**

- In order to get to **Master Building** (Volkhovsky pereulok, 3) take bus 210, marshrutka 224 or 424 till the stop Avtovo (Автово) or train from Stary Peterhof (Старый Петергоф) till the stop **Baltiysky Vokzal** (Балтийский вокзал). From there you change to the metro (red line) and go to **Sportivnaya** (Спортивная) metro station (purple line).
• To get to the city center you can take either bus (№210 or №359) or marshrutka (№224 or №424) till the stop Avtovo (Автово). Then change to the metro (station Avtovo – red line) and go to any area in Saint-Petersburg. It takes around 1,5-2 hours to get to the city center depending on the traffic.

• You can also take a train from the train station Stary Peterhof (Старый Петергоф) till the last stop – Baltiisky Vokzal (Балтийский Вокзал) (metro station Baltiisky Vokzal – red line). It will take you around 1-1,5 hours to get to the city center.

<table>
<thead>
<tr>
<th>Cost of train ticket</th>
<th>62 rub without student ID, 31 rub with student ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of marshrutka/ bus ticket</td>
<td>70 rub/56 rub</td>
</tr>
<tr>
<td>Cost of metro</td>
<td>31 rub</td>
</tr>
</tbody>
</table>
ENTERTAINMENT AND RECREATIONS

In terms of entertainment, you can find a lot of cafes and restaurants in Peterhof and nearby area. You can consult Google maps or 2GIS for more information. Also delivery is usually working in this area but you have to keep in mind that it can be a bit more expensive due to the long distances.

There is Peterhof Grand Palace not far away from the territory of the Dormitory. It is very beautiful place for walking or jogging. Moreover there are several museums worth visiting there.

To get there you can take any bus or marshrutka till stop Fontany (Фонтаны).

From Peterhof Park you can take Peterhof-Express straight to the city center. For more information such as prices and the schedule visit [http://www.peterhof-express.com/](http://www.peterhof-express.com/).

Another royal residence Oranienbaum is located not far away from the student dorm. To get there you can take a train from the city center till stop Oranienbaum 1 (Ораниенбаум-1).

You can also find the palaces, parks and other sights in Lomonosov, Saint-Petersburg.
ADDITIONAL INFORMATION

Bridge schedules

Saint Petersburg is called the Venice of the North because of its many rivers and canals in the city. But every night during the navigation period the city is split into two parts, because 13 bridges, that cross Neva River, open at night for at least four hours to let large ships pass. This is why you must pay attention to the bridge schedules otherwise you may have to stay on the wrong side of the city for the whole night waiting for the opportunity to get home. The bridges are drawn from May 5 till November 20 (approximately).

In the list below you can find St. Petersburg bridges opening and closing hours:

<table>
<thead>
<tr>
<th>Name of the bridge</th>
<th>Raising (am)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>From</td>
</tr>
<tr>
<td>Palace Bridge (Dvortsovy)</td>
<td>1:25</td>
</tr>
<tr>
<td></td>
<td>3:10</td>
</tr>
<tr>
<td>Blagoveshensky Bridge</td>
<td>1:25</td>
</tr>
<tr>
<td></td>
<td>3:10</td>
</tr>
<tr>
<td>Troitsky Bridge</td>
<td>1:35</td>
</tr>
<tr>
<td>Liteiny Bridge</td>
<td>1:40</td>
</tr>
<tr>
<td>Birgevoy Bridge</td>
<td>2:00</td>
</tr>
<tr>
<td>Tuchkov Bridge</td>
<td>2:00</td>
</tr>
<tr>
<td></td>
<td>3:35</td>
</tr>
<tr>
<td>Bolsheokhtinsky Bridge</td>
<td>2:00</td>
</tr>
<tr>
<td>Volodarsky Bridge</td>
<td>2:00</td>
</tr>
<tr>
<td></td>
<td>4:15</td>
</tr>
<tr>
<td>Sampsonievsky Bridge</td>
<td>2:10</td>
</tr>
<tr>
<td></td>
<td>3:20</td>
</tr>
<tr>
<td>Finlyandsky Bridge</td>
<td>2:20</td>
</tr>
<tr>
<td>Aleksandra Nevskogo Bridge</td>
<td>2:20</td>
</tr>
<tr>
<td>Grenadersky Bridge</td>
<td>2:45</td>
</tr>
<tr>
<td></td>
<td>4:20</td>
</tr>
<tr>
<td>Kantemirovsky Bridge</td>
<td>2:45</td>
</tr>
<tr>
<td></td>
<td>4:20</td>
</tr>
</tbody>
</table>
Health

Emergency numbers

112 - This is a single emergency Russian hotline for calls from cell phones in emergency situations. Calls can be made even when there is no SIM card, no money on the account, the phone or phone’s keypad is locked.
04 - Gas tech service. Dial if you smell gas.
03 – Ambulance

Medical care

We hope that during your stay you will not need medical care. But if you do, always check your insurance policy or contact your insurance company at first place and follow their instructions to make sure that they will cover your costs.

University Clinic
As a student of SPbU you can use the services of the University Clinic. It is free of charge for you, but keep in mind that assistance will be in Russian.
Department of St. Petersburg State University Clinics
Location: 8th Line of Vasilievskiy island, 77A
Tel.: 323-88-60, 323-41-04
Student Branch polyclinic
Location: Korablestroiteley str., 20
Tel.: 355-02-94
Working hours: 9:00 - 19:00

Private medical centers
To receive assistance in English you may use private medical centers but keep in mind that services of such clinics are quite expensive, unless your insurance policy will cover this.
Here you can find three private clinics. All of them have multilingual staff and offer 24-hour doctor availability, house calls, and emergency care. Dentistry, pharmacy and laboratory services are available on site. The majority of Russian doctors have received Western training on top of their very good Russian education. Medical costs are considerably higher than those charged by normal Russian hospitals and clinics.

American Medical Center
Location: Moika emb., 78
Tel.: 740 2090 (24/7),
http://www.amclinic.com/

Euromed Clinic
Location: Suvorovskiy pr., 60
Tel.: 327-0301 (24/7)
http://en.euromed.ru/

International Clinic Medem
Location: Marata str. 6,
Tel.: 336-3333, 336-3336 (24 hours)
Sports

You can visit website for information on sports in GSOM http://en.sport.spbu.ru/sport_sport_club.php or contact the person in charge, Igor Veretenin, Student Affairs Department Manager by e-mail veretenin@gsom.pu.ru

TRAVELING

The most memorable time of your exchange semester can be connected with traveling around Russia and Northern European countries. While travelling, it is important to keep up to date with the travel status of places you plan to visit.

Traveling regulations for international students

According to Russian laws, every person has to be registered in a city, if he or she stays there for more than 3 days. If you are staying at a hotel/hostel, its administration will do it for you. It is crucially important that you notify the international office about your trip each time you leave the city, especially if your trip is abroad, as well as about the fact that you have returned back. Since the university is responsible for you and your safety, administration of GSOM must register the fact that you’re gone and when you are back in St. Petersburg. So to avoid fees and fines notify international office each time.

If you are traveling abroad, the border police will take and keep your migration card every time you leave the country. When you enter Russia again, you must:
• Be sure to get a new migration card
• The border police must stamp it (on the day of crossing the border)

**NB!** When you are back in Russia from abroad, don’t forget to send a scanned copy of your new migration card to Tatiana Skakunova (t.skakunova@gsom.pu.ru) within 1 working day after entering Russia.

**NB!** Each time you travel take your passport and migration card (or copy) with you!

Russian railways and Russian airlines

**Russian Railways** (RZD) is one of the most common mean of transport for long-distance traveling and suburban traveling. Direct routes link Russia with many national railway systems in Europe and Asia such as: Finland, France, Germany, Poland, China, Mongolia, North Korea etc. along with many Russian cities.

You can buy tickets both on railway stations and online via RZD website (http://pass.rzd.ru/main-pass/public/en).

• You have to keep in mind that it is necessary to take your passport while traveling on long-distance trains.
You can get discount for local trains during the school year, however you have to present your Russian student ID.

Along with trains you may use airplanes to travel. The list of Russian airlines includes:

- Aeroflot
  The largest airline in Russia, an extensive network of routes across Russia and many countries of the world
- Rossiya Airlines
  Domestic and international flights from St. Petersburg
- UTair
  The leader on domestic routes Russia
- Sibir (S7 Airlines)
  Extensive route network from Moscow and Novosibirsk
- Transaero
  Leading Russian carrier for travel and long-haul routes

To buy tickets you may use either websites of these companies, or any internet agent, e.g. Skyscanner, AviaSales, Ozon-Travel.

Via [http://rasp.yandex.ru/](http://rasp.yandex.ru/) you can find all information about timetables (trains, local trains, airlines, buses etc.), but the web-site is in Russian.

TIP! Buy tickets and book hotels only via reliable sites or official sites.

Trans-Siberia

The Trans-Siberian Railway is a network of railways connecting Moscow with the Russian Far East and the Sea of Japan and one of the most well-known routes for traveling in Russia.

For all of you who are interested in this long trip across Russia, check [http://www.trans-siberia.com/](http://www.trans-siberia.com/)

Tourist offices in St. Petersburg

A range of tourist information and advice is available at The City Tourist Information Centre offices. You can also call their Tourist help line +7 (812) 300 33 33, 24 hours a day for an English-speaking hotline who can tell you everything from the opening hours of the local supermarket to what to do if you've just landed in the drunk tank. You can check their website - [http://eng.ispb.info/](http://eng.ispb.info/). There are 9 tourist information points within the city.

The main one: Sadovaya str. 14 (metro Gostiny Dvor), tel. 310 28 22. Open Mon-Fri 10:00 - 19:00, Sat 12:00 - 18:00

Others are located at:

1. Sadovaya str. 37, open Mon-Fri 10:00 - 19:00, Sat 12:00 - 18:00
2. Dvortsovaya ploschad (Palace square - close to the Hermitage), tel. 982 82 53, open Mon-Sun 10:00 - 19:00
3. Isaakievskaya ploschad (St. Isaac's square), open Mon-Sun 10:00 - 19:00
4. Ploschad Rastrelli (Rastrelli square - close to Smolny cathedral), open Mon-Fri 08:30 - 16:00
5. Ploschad Vosstaniya (next to Moskovsky train station), open Mon-Fri 10:00 - 19:00
6. Airport Pulkovo, open Mon-Sun 10:00 - 19:00.
Websites for traveling

One of the most useful sites with information about sightseeing, hotels etc. is TripAdvisor. There you can also find useful tips that are necessary to keep in mind.

http://www.visitrussia.org.uk/ - this web-site also contains useful information about main tours in Russia and gives you an idea what to visit while being in Russia

**TIP!** Think about your trip **in advance**: plan the route, accommodation, places to visit etc. Since it can be quite hard to find a person who speaks English, it is better to have a plan, a map and any other information needed for your trip.