Useful links and contacts

Accessing mySI-net
Either via:

my.UQ Student Portal
http://my.uq.edu.au/

Or via:

mySI-net sign in page
https://www.sinet.uq.edu.au/

mySI-net support
Access issues only:
- **ITS** (07) 3365 6000 or 1300 738 082 (Australia wide)
  help@its.uq.edu.au
- **ITS Service Centre**
  Building 41, Staff House Road, St Lucia
  (next to ANZ Bank)

Browser downloads:
- **UQconnect Helpdesk Downloads**
  http://uqconnect.net/helpdesk/downloads/

All other support:
- **Ask I.T.** (07) 3365 8811 or 1300 738 082 (Australia wide)
  help@askit.uq.edu.au
  http://askit.uq.edu.au/
- **Ask I.T. St Lucia**
  Level 2, Duhig Building, Building 2 and
  Level 2, Biological Sciences Library, Building 94
- **Ask I.T. Ipswich**
  Level 2, UQ Ipswich Library, Building 8
- **Ask I.T. Gatton**
  Level 1, UQ Gatton Library, Building 102

Acceptable Use of UQ’s ICT Resources
All UQ students should read and understand this policy: https://ppl.app.uq.edu.au/content/6.20.01-acceptable-use-uq-ict-resources.

The University of Queensland’s Privacy Management Policy
All UQ students should read and understand this policy: https://ppl.app.uq.edu.au/content/1.60.02-privacy-management.