

## AUSTRALIAN UNIVERSITIES QUALITY AGENCY

### THE UNIVERSITY OF QUEENSLAND QUALITY AUDIT, 2003

#### Open Session

The Australian Universities Quality Agency (AUQA) is currently carrying out a quality audit of the University of Queensland. AUQA's role is to:

- i) arrange and manage a system of periodic audits of QA arrangements relating to the activities of Australian universities, other self-accrediting institutions (SAIs) and state and territory HE accreditation bodies;
- ii) monitor, review, analyse and provide public reports on QA arrangements in SAIs, and on processes and procedures of state and territory accreditation authorities, and on the impact of those processes on the quality of programs;
- iii) report on the criteria for the accreditation of new universities and non-university HE courses as a result of information obtained during the audit of institutions and state and territory accreditation processes; and
- iv) report on the relative standards of the Australian HE system and its QA processes, including their international standing, as a result of information obtained during the audit process.

The University has recently completed a self-review and reported the results to AUQA. A panel of academic auditors is considering this and associated documentation. The Audit Panel will also visit the University at St Lucia from 2-5 June 2003 and meet a wide range of staff, students, and community representatives from St Lucia and other campuses. The Audit Panel has selected numerous groups, committees and individuals to meet, and has also kept a short period of its visit free to meet anyone else who feels they can assist the Panel in its work.

If you would like to arrange a brief meeting with the audit panel please telephone **Ms Karen Wheeler or Ms Margaret Lavery on 334 69220 (Internal UQ: Ext 69220)** to book an appointment **on Tuesday, 3 June 2003 in the period 4.00 to 5.30 p.m.** Appointments will be limited to 10 minutes. Participants in the Open Session have the option of leaving with the panel a short (maximum one A4 page) written summary of the information they have discussed.

All comments made to the Audit Panel are treated in strict confidence, and will not be attributed to individuals.

(NB. Student and staff complaints and appeal procedures come within the scope of these audits. However, AUQA's objectives give it no mandate for investigating individual cases or hearing appeals, as this would detract from its ability to provide an independent coherent focus on the quality performance of institutions. It would also be incompatible with AUQA's emphasis on encouraging and assisting the improvement of quality in the sector.)