



Leveraging your Telecommunications Investment

Presented by:

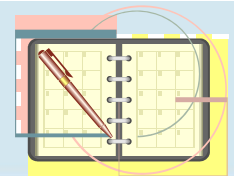
Andrew Grose

Enterprise Solutions Manager

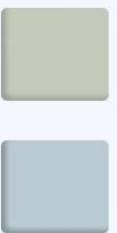
TSA Software Solutions



Agenda



- Overview of Business Problems
- Overview of the Solution
- Overview of CAAB Enterprise
- Questions & Discussion



Business Problems



- Inability to accurately apportion expenses
- Lack of sophistication and flexibility
- Lack of internal resources
- Increase in complex services
- Lack of understanding of inventory
- Lack of centralised control and visibility
- Lack of visibility to department managers
- Inability to accurately provision supplier products and services
- Lack of understanding of the behavioural patterns of users



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Solution – CAAB Enterprise

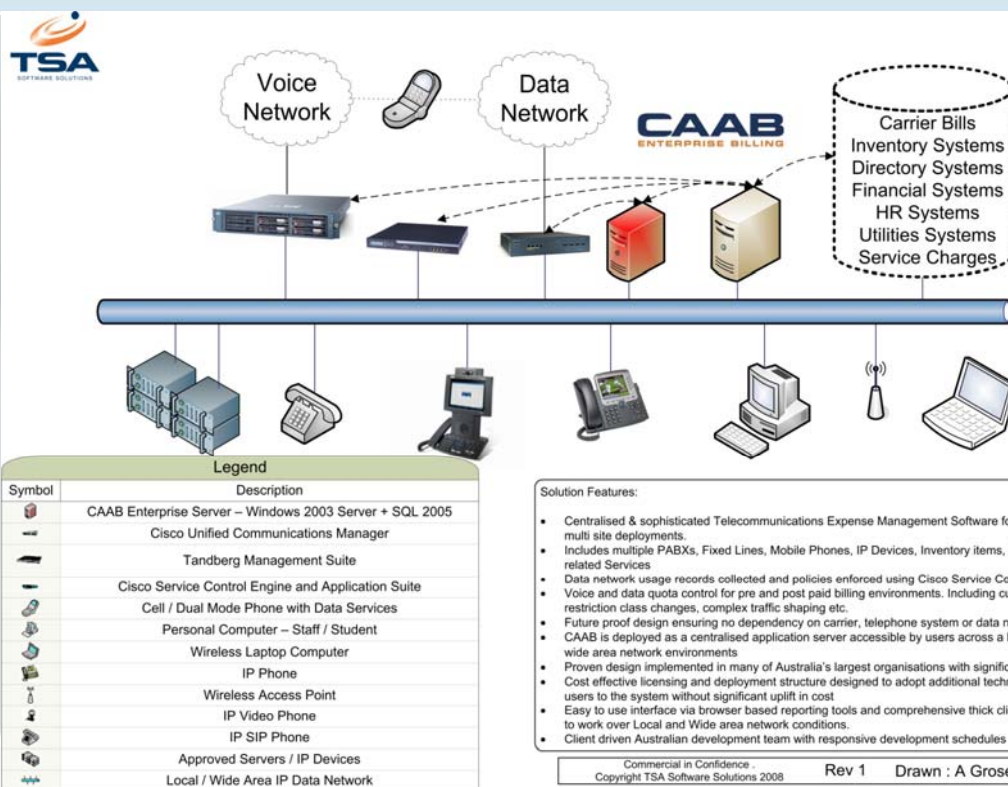


- Collection and processing of usage records generated from all forms of telecommunications equipment
- Integration to University's Directory systems to understand organisational structures
- Automated processes relieving cumbersome manual processes
- Invoice auditing - Verification that the charges, equipment rentals and services on the invoice are correct
- Centralised software resource that handles all sites and all forms of usage
- Web based self service access for end users and managers
- Inventory control - Accurate management of telecommunications equipment by interfacing into discovery based third party systems



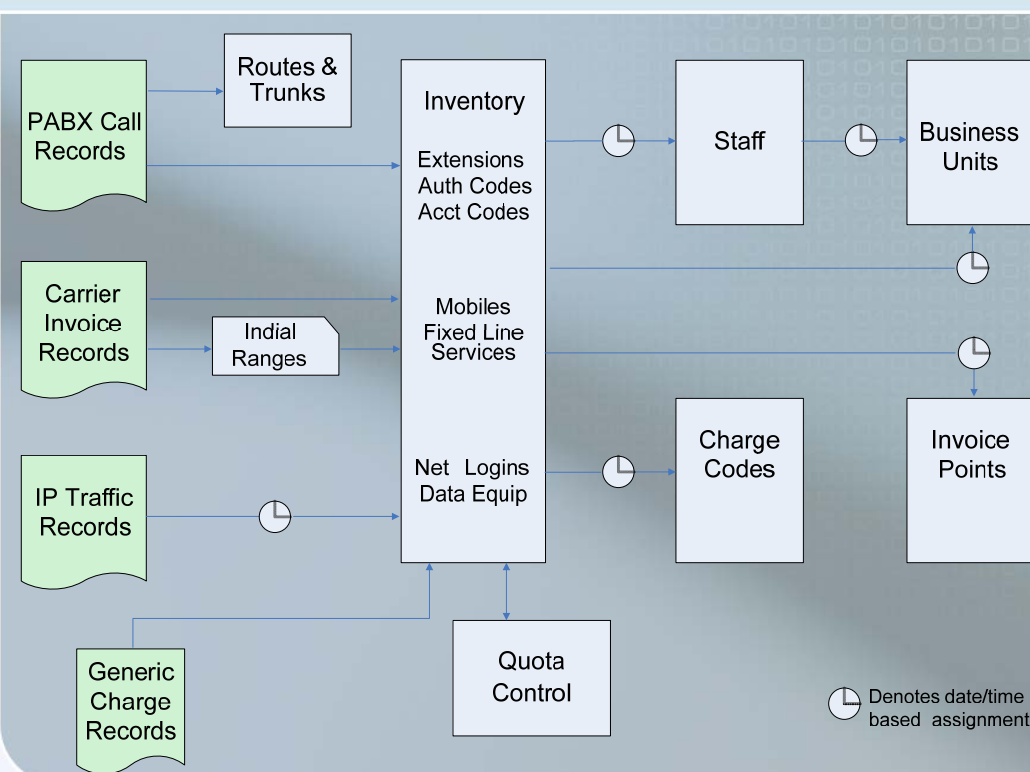
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CAAB Enterprise Overview



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CAAB Enterprise Overview



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Thanks, Conclusion & Actions



- University sector is key to TSA's Growth
- Eliminate waste and improve operational performance and visibility
- For Further information:
 - www.caab.net
 - Andrew Grose
 - Phone: 0418 845 242
 - Email: agrose@tsa.com.au

