Leveraging your Telecommunications Investment

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Agenda

- Overview of Business Problems
- Overview of the Solution
- Overview of CAAB Enterprise
- Questions & Discussion
Business Problems

- Inability to accurately apportion expenses
- Lack of sophistication and flexibility
- Lack of internal resources
- Increase in complex services
- Lack of understanding of inventory
- Lack of centralised control and visibility
- Lack of visibility to department managers
- Inability to accurately provision supplier products and services
- Lack of understanding of the behavioural patterns of users

Solution – CAAB Enterprise

- Collection and processing of usage records generated from all forms of telecommunications equipment
- Integration to University’s Directory systems to understand organisational structures
- Automated processes relieving cumbersome manual processes
- Invoice auditing - Verification that the charges, equipment rentals and services on the invoice are correct
- Centralised software resource that handles all sites and all forms of usage
- Web based self service access for end users and managers
- Inventory control - Accurate management of telecommunications equipment by interfacing into discovery based third party systems
Thanks, Conclusion & Actions

- University sector is key to TSA’s Growth
- Eliminate waste and improve operational performance and visibility
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