

## Hazard Alert

### Product Recall

#### Hewlett-Packard (HP) and Compaq Notebook Computer Battery Packs

All Workplace Health and Safety Officers and electrical workers please be aware of the following information provided by ACCC recalls:

#### Hewlett-Packard (HP) and Compaq Notebook Computer Battery Packs

**Date:** 17/10/2005

**Supplier Name:** Hewlett-Packard Australia Pty Ltd

**Recall Coverage:** National

**Product Info:** Lithium Ion rechargeable battery packs used with HP and Compaq computers. The affected battery packs will have a bar-code label starting with GC, IA, L0 or L1. The affected HP notebooks are: HP Pavilion/Compaq Presario models: Pavilion zv5000, Pavilion ze5000, Pavilion ze4000, Presario R3000, Presario 2100, Presario 2500. HP Compaq: nc6000, nc/nw8000, nx5000, nx9000, nx9005, nx9100 and nx 9010.

**Defect Details:** There is a risk that an internal short may develop and cause the battery cells comprised in the battery packs to overheat and, depending on state of charge, rupture the individual cell, emit smoke and melt or char the plastic case of the battery pack and/or notebook.

**Consumer action:** Consumers should use notebooks under AC power until a new battery pack is supplied. For further information call HP on 13 10 47 or visit [www.hp.comsupport/BatteryReplacement](http://www.hp.comsupport/BatteryReplacement)

**Market Coverage:** National

**Recall Coverage:** National

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The Product Safety Section of the ACCC has overall policy responsibility for monitoring the conduct and outcomes of consumer goods safety recalls in Australia

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**Issued on 5 December 2005, by:**  
Daniel Martin, Electrical Safety Officer  
Occupational Health and Safety Unit