Important information about getting your student ID card at the St Lucia campus for semester 1, 2015

FOR NEW STUDENTS:

Getting your ID card at the St Lucia campus can be a time consuming process so here are some tips to help you avoid long queues and get your ID card with minimal fuss:

- Enrol online in mySI-net (complete steps 1, 2, 3, 5 and 7) at least 24 hours BEFORE getting your ID card: www.uq.edu.au/startingatuq/enrol-online. No enrolment means no ID card.

- Avoid getting your ID card during peak periods, which are the first three days of O-Week and between 10am and 3pm daily.

- You are also encouraged to get your ID card the week before O-Week (16/02/2015 – 20/02/2015) so that you can fully enjoy O-Week.

- Take a look at the Getting Started at UQ web page for more information: www.uq.edu.au/startingatuq/.

FOR EXISTING STUDENTS:

Tips for existing students requiring replacement ID cards:

- Where possible avoid getting your ID card during the peak period of new student ID card production, which is from 16/02/2015 to 02/03/2015.

- Make sure you also enrol online in mySI-net at least 24 hours BEFORE getting your ID card. No enrolment means no ID card.

- If you know you have to pay for a replacement ID card you are encouraged to use the online payment service to speed up the process: https://payments.uq.edu.au/OneStopWeb/aspx/Tranform.aspx?TRAN-TYPE=8C1EA441-EA3B-41D6-B957-66314CCE0031.

Although these tips may help you avoid long queues it will not eliminate them. So if you are in a queue and don’t want to wait you can always come back another day. ID card printing services at St Lucia are open from 8am to 5pm, Monday to Friday, at the Prentice Building (building no. 42).