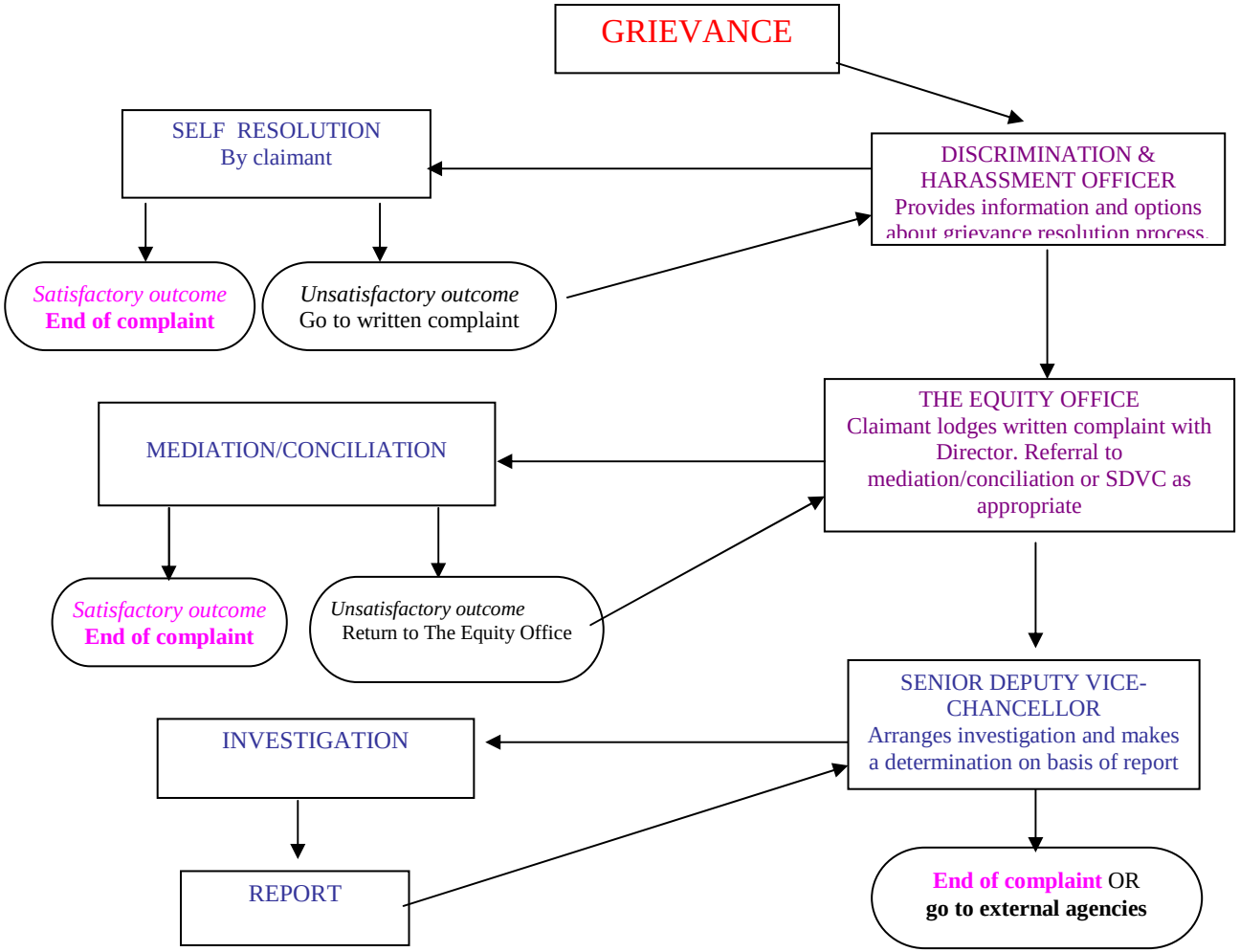UNIVERSITY OF QUEENSLAND RESOLUTION OF SEXUAL HARASSMENT COMPLAINTS