

Australian Centre for Peace and Conflict Studies



"Let peace embrace the world" – Artwork by Jill Carter-Hansen, www.visionaryimages.com.au

MEDIATION

WORKSHOP DESCRIPTION

Mediation is an effective way of resolving disputes and is used in

- most Australian courts and tribunals
- outside the courts in the community, family, financial and business sector.
- international and environmental areas
- management and business to effectively prevent, manage and resolve disputes and complaints.

This interactive course is developed to meet the National Mediator Accreditation Standards, assisting participants to gain the essential negotiation, mediation and communication skills required to become an accredited mediator.

Emphasising practical skills, participants practice the theory they've learnt by mediating and engaging in a range of conflict scenarios whilst receiving individual feedback on their style and overall performance by highly qualified practitioners.

PRESENTERS

Tania Sourdin, Professor of Conflict Resolution (Melbourne) and Nadja Alexander, Professor of Conflict Resolution (Brisbane), Co-Directors of Conflict Resolution and Practice, Australian Centre for Peace and Conflict Studies, The University of Queensland.



NADJA ALEXANDER



TANIA SOURDIN

"Brilliant workshop."

"It's been excellent, extremely clear teaching, lots of support and encouragement, tremendous opportunity to put teaching into practice."

LOCATIONS AND DATES

Melbourne	26-28 Mar and 31 Mar-1 Apr
Melbourne	28-30 May and 2-3 Jun
Melbourne	6-8 and 11-12 Aug
Melbourne	18-22 Nov
Brisbane	14-18 Apr
Brisbane	23-27 Jun
Brisbane	21-25 Oct

TIME

From 8:30 am to 5:30 pm

COST

Professional development participants: \$2200 includes GST. We offer a discount for a minimum group of three.

Postgraduate students, please go to: www.uq.edu.au/study/index.html?page=947

ELIGIBILITY

Professional development

Applicants will be evaluated based on the information provided on the registration form and advised accordingly.

Postgraduate study

Students are expected to first complete Mediation or Negotiation before enrolling in elective courses.

MEDIATION AND CONFLICT RESOLUTION PROGRAM

The Australian Centre for Peace and Conflict Studies (ACPACS) presents a range of innovative courses in Mediation, Negotiation and Conflict Resolution in Melbourne, Brisbane and Sydney. The workshops are designed to meet the need for initial accreditation for entry-level recruits through to best-practice for experienced practitioners seeking advanced specialisation.

Presented by world class trainers, each ACPACS workshop is self-contained, and includes all the materials and resources required to complete coursework through self-study. By ensuring a flexible format, workshops provide participants with great learning choices. As well, completion of ACPACS workshops may lead to postgraduate qualifications in a:

- Graduate Certificate of Mediation and Conflict Resolution
- Graduate Diploma of Mediation and Conflict Resolution
- Master of Mediation and Conflict Resolution

as well as other degree programs in law, social sciences and political science.

"Great mix of theory and practice. There was plenty of opportunity for discussion and group input."

FURTHER INFORMATION

Mediation and Conflict Resolution Program
Telephone: 1300 364 562
www.uq.edu.au/acpacs

Professional development participants
Email: profstudy@uq.edu.au

Postgraduate students
Email: samantha.hardy@uq.edu.au