

# MEDIATING FAMILY CONFLICT

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## Australian Centre for Peace and Conflict Studies Mediation and Conflict Resolution Program

### WORKSHOP DESCRIPTION

In this unit, the family is the focus of and exploration of the resolution and management of conflict. After briefly considering the ongoing debate on the place of family in society, students will consider how to keep the focus of separation-related disputes on the couple's continuing role as parents, while recognising the importance of managing conflict around other issues and maintaining a humanist emphasis on respect for individuality. Conciliation and mediation models are considered which promote principled negotiation within a task-oriented and time-limited framework.

Also, participants have the opportunity to deepen their understanding and practice of negotiation acquired in dispute resolution by planning, executing and critically evaluating a family-based negotiation of their own. Teaching and learning is both didactic and experiential.

This unit is designed to acquaint those with a background in basic mediation theory and practice with some of the fundamental issues in the area of Family Dispute Resolution. It is designed specifically for those wishing to become Family Dispute Resolution Practitioners but also may be relevant to those with a wider interest in the fields of Conflict Resolution, Family Law, Social Work and related disciplines that involve working with families in conflict.

Students will undertake practical exercises and be introduced to salient features associated with the context and management of family disputes in Australian society.

### LOCATION AND DATES 2009

Melbourne	18-21 May
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### TIME

From 9:00 am to 5:00 pm

### COST

Professional development participants:  
\$1800 includes GST.

We offer a discount for a minimum group of three from the same organisation.

Postgraduate students please go to:  
<http://www.uq.edu.au/acpacs/academic-programs>

### MEDIATION AND CONFLICT RESOLUTION PROGRAM

The Australian Centre for Peace and Conflict Studies (ACPACS) presents a range of innovative courses in Mediation, Negotiation and Conflict Resolution in Melbourne, Brisbane. Our workshops are designed to meet the needs of people with no prior experience in conflict resolution, as well as experienced practitioners seeking advanced skills and specialisation.

Presented by world class trainers, each ACPACS workshop is self-contained, and includes all the materials and resources required. By ensuring a flexible format, workshops provide participants with great learning choices.

Completion of ACPACS workshops may lead to postgraduate qualifications in a:

- Graduate Certificate of Mediation and Conflict Resolution
- Graduate Diploma of Mediation and Conflict Resolution
- Master of Mediation and Conflict Resolution

Our courses may also provide credit towards other degrees and CPD points for a number of professional organisations.

“Great mix of knowledge and experience.”

ST LUCIA IPSWICH GATTON



THE UNIVERSITY  
OF QUEENSLAND  
AUSTRALIA

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## JOHN GRAHAM

Jon Graham has developed an expertise in the management, resolution and prevention of conflict. Having completed studies in Law, Psychology and Commerce, and also trained in Counselling and Group Work, Jon has the skills to assist those in dispute to find resolution from many different quarters.

Since 1996, Jon has been a senior mediation practitioner having completed over six hundred hours of direct mediation and as a supervising mediator, has had responsibility for many thousands of hours of mediation service delivery.

Since 1997, Jon has been a clinical supervisor of some 30 mediators and their mediation practices, providing supervision, coaching and training in both face-to-face and telephone sessions. As well, he also coaches supervisors of mediators, particularly those working in the area of ethical practice, mediation structure and crisis issues in mediation.

Jon has developed his own practice, as a trainer of managers in dispute management. He has trained and overseen the training of hundreds of mediators, managers and people whose roles require them to resolve disputes.

Jon has served on stakeholder committees particularly in the areas of Family Court Reform (1998), Expansion of Primary Dispute Resolution in the Family Law (2000), Workplace Dispute Resolution in the South Eastern Sydney Area Health, and the Department of Community Services Alternate Dispute Resolution working group.

In 2002 Jon served on the evaluation framework working party for the Department of Community Services as it began an evaluation of the ADR program within the department.

**“Jon’s strength is his depth of expertise. He shows great respect for trainees and co trainers.”**

## KEY BENEFITS

Participants will develop an understanding of the following key areas:

- the family in today's society;
- families, parenting, conflict and the law;
- intake and assessment;
- family violence and impact of unresolved conflict on children;
- issues for separating couples;
- child focussed dispute resolution;
- flexible approaches to family dispute resolution;
- therapeutic responses in family dispute resolution;
- other types of family disputes and the role of mediation; where to from here?

Students who complete all the units in:

- Mediation,
- Mediating Family Conflict
- Family Law for Mediators,
- Advanced Family Mediation, and
- A Family Law Placement,

will satisfy the requirements of the Commonwealth Attorney General to become a Registered Family Dispute Resolution Practitioner.

## FURTHER INFORMATION

Mediation and Conflict Resolution Program  
Telephone: 03 9863 2600  
Facsimile: 03 9863 2699  
Web: [www.uq.edu.au/acpacs](http://www.uq.edu.au/acpacs)

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