

CONFLICT COACHING

Mastery in Coaching and Conflict

www.uq.edu.au/acpacs



Australian Centre for Peace and Conflict Studies Mediation and Conflict Resolution Program

WORKSHOP DESCRIPTION AND DIFFERENCES

The world has seen two global trends merge in to one over the past few years. That is, the coming together of the world of conflict through the ADR movement and coaching through the worlds of business coaching and elite sports coaching.

Bringing the rigour of business coaching and the science and sophistication of coaching in the elite sporting world, and merging these into the process of managing various forms of conflict, is what differentiates the conflict coaching program at UQ.

This workshop draws on the advances in the sports coaching world, which are often said to be decades ahead of other new coming areas to coaching, it also draws on the models and solid structures of coaching trends that have emerged in the business world that have now found a place in the world of conflict resolution.

The greatest value of this workshop is that it applies coaching to conflict assessment, management and prevention, as well as resolution.

Rather than using a formulated, step by step approach, it teaches firstly the foundation principle and models of coaching, and then applies these to the various contexts and types of dispute, from simple one on one, to the more complex multi-party disputes with a key emphasis on assessing.

The models and Skills taught in this workshop will give a new perspective to the traditional world of conflict and dispute resolution, as well as looking at both **when to** and **when not to** use coaching, as well as the ethical boundaries and how to establish these healthily.

It is a workshop based on a solid foundation of the theory of this new science and taught with a relevant and practical methodology that will deeply embed the models and skills in an easily remembered way.

LOCATION AND DATES 2009

Melbourne	19-21 August
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TIME

From 9:00 am to 5:00 pm

COST

Professional development participants:
\$1600 includes GST.

We offer a discount for a minimum group of three from the same organisation.

MEDIATION AND CONFLICT RESOLUTION PROGRAM

The Australian Centre for Peace and Conflict Studies (ACPACS) presents a range of innovative courses in Mediation, Negotiation and Conflict Resolution in Melbourne and Brisbane. Our workshops are designed to meet the needs of people with no prior experience in conflict resolution, as well as experienced practitioners seeking advanced skills and specialisation.

Presented by world class trainers, each ACPACS workshop is self-contained, and includes all the materials and resources required. By ensuring a flexible format, workshops provide participants with great learning choices.

Completion of ACPACS workshops may lead to postgraduate qualifications in a:

- Graduate Certificate of Mediation and Conflict Resolution
- Graduate Diploma of Mediation and Conflict Resolution
- Master of Mediation and Conflict Resolution

Many of our courses provide credit towards other degrees and CPD points for a number of professional organisations and for mediators under the National Mediator Accreditation Scheme.

“For the third consecutive year, this workshop has received a perfect ten feedback score from all participants .”

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ALLAN PARKER

Allan Parker is the Managing Director of Peak Performance Development Pty Ltd, a Sydney based consultancy company, operating both within Australia and internationally, in the areas of negotiation, organisational change facilitation, training and dispute management.

Allan Parker's areas of expertise in training include presentation skills, facilitation skills, negotiation and dispute management as well as management and leadership development.

In consulting, his work has included the facilitation of public policy, organisational change, strategic planning, corporate restructures and mergers with many leading organizations in Australia and internationally.

His clients have included Microsoft, AMP, BNP Paribas, Macquarie Bank, NSW Bar Association, Deutsche Bank, five different ombudsman's offices in Australia and New Zealand, the OECD and United Nations.

He is the co-author of the best-selling book 'Switch on Your Brain'; author of 'The Negotiator's Toolkit', and is one of the co-authors of 'Beyond Yes - Negotiating and Networking'.

Allan was a member of the Curriculum Advisory Committee to the College of Law & Business, University of Western Sydney which was responsible for the design, development and delivery of the Masters of Dispute Resolution.

In 2000 he was appointed Adjunct Professorship at the College of Law & Business, University of Western Sydney for his contribution to the field. He is also a Certified Mediator with the NSW Law Society and sits on the Board of the Australian Dispute Resolution Association.

Allan was also member of the High Level Consultative Committee at the OECD which was responsible for the development and ratification of Global Policy for Small to Medium Enterprise (2000 to 2004 involving 85 OECD Countries).

Allan Recently moderated 2 meetings at the United Nations World Investment Forum in Ghana, Africa.



NOEL POSUS

Noel Posus is one of the global coaching industry's most engaging and dynamic leaders, and recipient of the 2008 Coach of the Year Award from the Australian New Zealand Institute of Coaching.

His career spans 20 years, across numerous cultures and countries. He is the Director and Master Coach for askacoach.com and Incredible Awareness as well as Master Coach for the Life Coaching Institute of Australia.

He has provided coaching and change management solutions to individuals and groups within the corporate, education and sporting fields and developed numerous specialty coaching programmes.

Noel's belief in the sharing of knowledge and experience has seen him mentor many life, business, executive and specialist coaches, as well as mediators and negotiators.

Additionally, he has served on numerous industry boards and has provided over a thousand hours of pro bono coaching services to the under-resource in just the past few years alone.

Noel leads an international team of exceptional quality coaches with a wide range of specialties and expertise, delivering coaching services in over 15 languages here in Australia and overseas.

He has also been a lecturer at the University of Colorado, guest lecturer at numerous other universities and author of 17 books including the 13 books in The Wheels of Life series.

Finally, the words most often used by clients, colleagues and students to describe Noel include wise, expert, engaging, fun, practical down-to-earth and someone with incredible awareness.

KEY BENEFITS

- To establish a sound framework for coaching in the world of conflict that is complimentary to prior ADR learning.
- To gain a set of models that will allow for sound assessment management and resolving of disputes using a coaching approach.
- To develop a set of conditions that will allow you to responsibly assess if coaching is appropriate.
- To learn a set of skills that will allow you to both coach effectively and be very positively productive within short time frames.
- To provide you with models and skills that will engender those you work with to develop and learn to be more responsible for and impact on their own conflicts in a way that is not dependency based.

FURTHER INFORMATION

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